



HITACHI MAINTAINS THEIR REPUTATION FOR QUALITY AND SAFETY WITH TENNANT T12 RIDE ON SCRUBBERS

OVERVIEW

Hitachi Construction Machinery provide high quality construction machinery to mining, construction, and quarry clients throughout Australia and internationally. Hitachi are well known for manufacturing hydraulic excavators of all sizes, plus mining dump trucks and wheel loaders.

Their vision is total customer satisfaction, underpinned by their core values of safety, quality, and value. Hitachi continually strives to improve their standards for customers by providing the higher quality equipment, staying on top of technology development, and ensuring the safety of employees.

SITUATION

Hitachi's Perth facility, based in Forrestdale, is strategically located to support customers in the Perth area and broader West Australian market.

The facility has a number of specialised buildings, including 2 large area industrial workshops. One workshop is mainly used for building and repairing heavy equipment. While the second is a component re-manufacturing facility.

Hitachi Perth was facing three main challenges that come with running a busy workshop

- Hazards - They needed to ensure the safety of staff by keeping the floors clean, dry, and free of any oil spills and grease
- Reputation - As a global manufacturer known for quality equipment, they needed to maintain the facility's image to match
- Quality control - because they maintain expensive, high-precision equipment, it's essential for them to minimise dirt and potential contamination in the environment

"We have a number of Tennant T12 Ride-On Scrubbers installed in our facilities and their ongoing effectiveness and reliability made the decision to stay with Tennant an easy one to make,"

— Kaz Ayres
Remanufacturing
Manager

CASE STUDY

SOLUTION

Hitachi needed a cleaning solution that would take care of any dirt, dust, grease, and spills. That way, they could meet their quality control measures, ensure greater staff safety, and maintain their strong reputation as a trusted brand.

They contacted Tennant, looking for a compact, robust, and reliable machine that would be efficient, simple, and intuitive for staff to operate. And most importantly, provide clean, safe, and dry floors. Hitachi chose the T12 Ride-On Scrubber, with the optional overhead guard to provide operators with added safety while at work.

OUTCOME

The battery operated T12 scrubber is a heavy-duty machine with a wide scrub path, while still remaining compact and easily maneuverable. This makes it perfect for an industrial workshop. And with the T12's TennantTrue® squeegees and effective vacuum system, floors are left streak-free and almost totally dry, for an image-enhancing, non-slip finish that's instantly ready for traffic.



Tennant Australia & NZ offers you a partnership you can depend on.. Value beyond the machine means our National Sales and Service support network aim to deliver maximum value from your machines. We offer ongoing Factory Direct Servicing throughout Australia & NZ, with 40+ direct and indirect service vans on the road everyday. And with TennantTrue® parts and consumables, you receive best-in-industry servicing and repairs, every time to maximize uptime of your machines and business..

