

The logo for Tennant Company, featuring the word "TENNANT" in a bold, blue, sans-serif font with a registered trademark symbol. Below it, the word "COMPANY" is written in a white, all-caps, sans-serif font. A thick blue horizontal line is positioned below "TENNANT", extending across its width.

TENNANT[®]
COMPANY

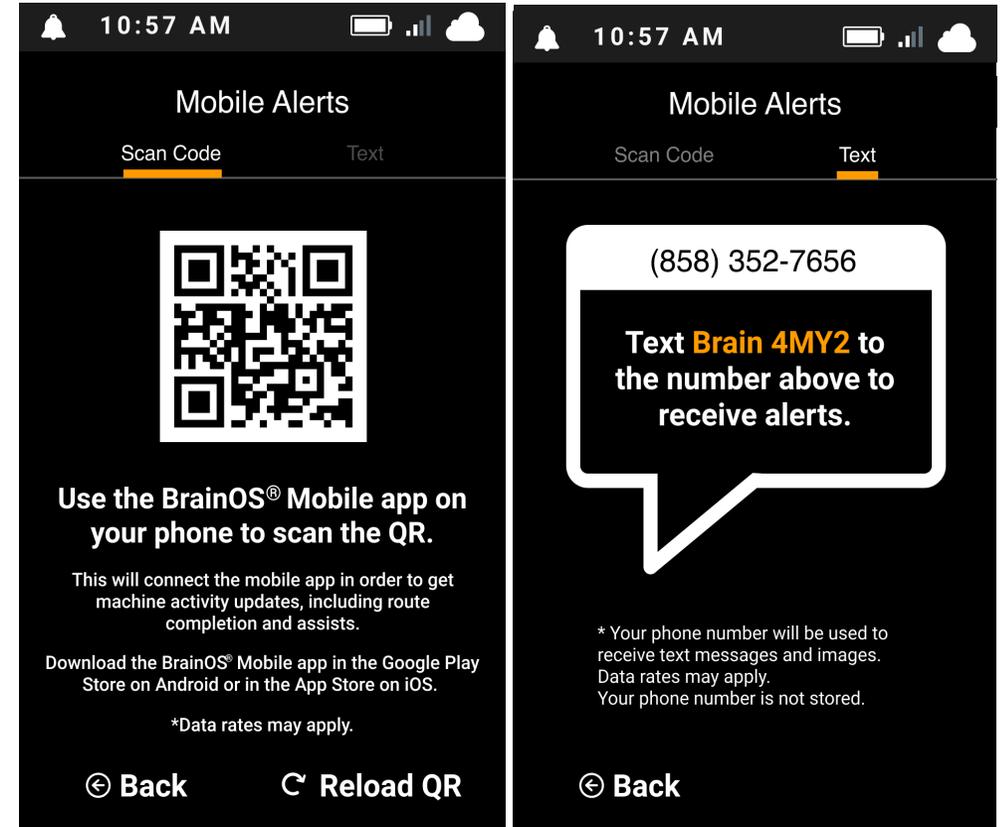
Mobile Alerts
via **BrainOS[®] Mobile App**
for **Tennant AMR**

Update to “Mobile Alerts” Feature

BrainOS® software now includes the ability to receive notifications through the **BrainOS® Mobile** application - available on iOS and Android.

As part of this change, operators will now see 2 options under “Mobile Alerts” to pair with the machine: “**Scan Code**” and “**Text**”.

- “Scan Code” allows operators to scan the QR code with the BrainOS® Mobile app on their phones to pair with the machine.
- The “Text” option allows operators to receive notifications via SMS texts as they previously did. If operators prefer to pair with their machine via text, simply click on the “Text” tab and follow the instructions on screen.



Sample Images Only - Instructions to download app via QR code on upcoming slides

Note: If the option to “Scan Code” does not appear on your machine, this simply means that this new feature has not been enabled on your machine yet. This new feature will be rolled out in phases throughout Q1 2022. **Machines must be on software version 3.4.3 or above for app to be enabled.**

Mobile App vs. Text Pairing Benefits

SMS Pairing

- Only supports **1** robot operator to pair with the machine at any time
- Receive alerts and notifications for route completion and assists
- No extra data / information on machine performance, status, or metrics

Mobile App Pairing

- Allows for **multiple** robot operators to pair with one single machine
- You can enable push notifications for route completion and assists, and every person who is paired to machine (i.e Store Manager, Robot Operator #1, Robot Operator #2) will receive the notifications
- View machine status, performance, and various metrics

BrainOS® Mobile: Onboarding Guide

1. Download BrainOS® Mobile by clicking your preferred platform below



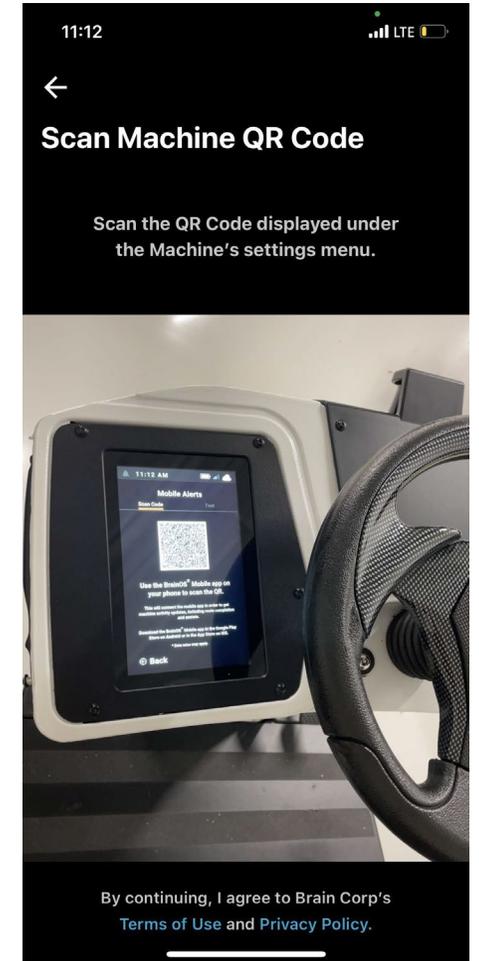
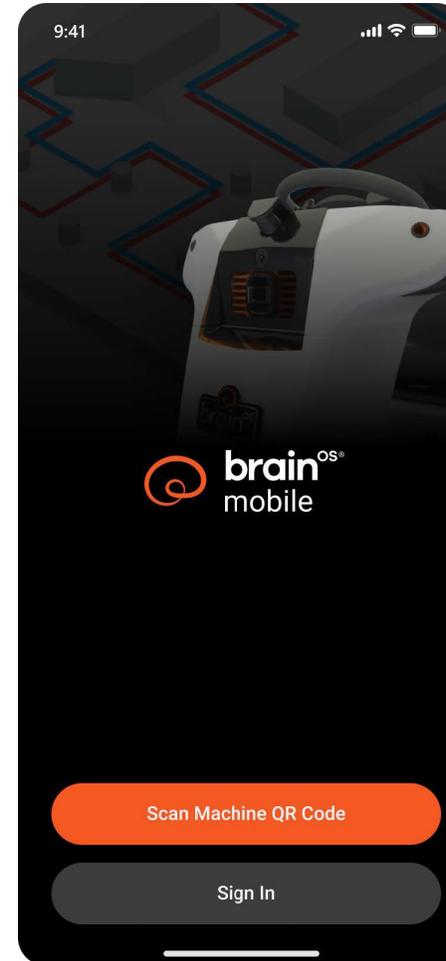
Or by scanning this QR Code below using your mobile device's camera



BrainOS® Mobile: Onboarding Guide

2. Launch & Connect to your machine

- Pair with QR code on machine's touchscreen
 - On the machine's touchscreen, go to settings > mobile alerts and then scan the QR code
 - Pairing with a QR code allows you to connect to your machine to receive notifications and alerts, understand performance, and learn how to use your machine better.
 - Stay connected for up to 12 hours at a time.



BrainOS® Mobile: Onboarding Guide

3. Start using the App

- View Usage & Metrics, check on your machine status, and set up your preferred settings like push notifications, languages, and time zone all within BrainOS® Mobile!

