



TRUE quality. TRUE performance. TRUE peace of mind.

# Tennant True<sup>®</sup>

## Gold Service

### FULL-SERVICE MAINTENANCE — GREAT BUDGET CONTROL

Tennant True Gold Service provides equipment protection and great budget control — with coverage of the service events likely to cause spikes in your maintenance costs. This service plan includes maintenance and breakdown coverage from our factory-direct technicians along with parts and most consumables to maximize uptime and equipment life.

If you want to protect your valuable equipment investment and control your service costs, rely on our Tennant True Gold Service plan.

#### WHAT MATTERS MOST



Budget Control



Well-maintained  
Equipment



Service Expertise



Investment  
Protection



OPTIMIZED EQUIPMENT PERFORMANCE  
AND INVESTMENT PROTECTION

# EQUIPMENT PROTECTION, BUDGET CONTROL

## GOLD SERVICE AT-A-GLANCE

Full-service maintenance covers planned maintenance, breakdown repairs, most consumables and includes brushes, batteries and parts

Does not cover pads, detergents/chemicals and misuse and abuse

Pre-pay, monthly billing or *FlexClean*® payment options

Suitable for light to medium environments with usage up to 150 hours/month on large riders and up to 100 hours/month on small riders and walk-behind units

Operator training

Maintenance inspection report

Applies to new equipment within six months of purchase

Available in factory-direct coverage areas in the U.S. and Canada

IRIS® Service Reporter Technology included upon request

## THE VALUE OF TENNANTTRUE® SERVICE

Get the best return on your investment with high quality Tennant floor cleaning equipment — backed by the best service available.

### TECHNICAL EXPERTISE

Experienced technicians with unmatched expertise on Tennant equipment.

### UNPARALLELED COVERAGE

Network of 450+ factory-direct technicians and 80 authorized dealers provide consistent service across the U.S. and Canada.

### PROMPT RESPONSE

We respond to most service requests within 24 – 48 hours, depending on your service plan.

### COMPLETE PICTURE

Real-time, 24/7 access to your maintenance history and service performance metrics with optional IRIS® Service Reporter.

### TENNANTTRUE PARTS & CONSUMABLES

Tennant technicians use TennantTrue OEM parts, which are precisely designed to maximize machine performance.

### QUICK ANSWERS

Tennant Technical Assistance Center is available and staffed with our expert service representatives.

To learn more about TennantTrue® Gold Service, call +1.800.553.8033 or email [info@tennantco.com](mailto:info@tennantco.com)

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