

TRUE quality. TRUE performance. TRUE peace of mind.



Tennant True®

Road Runner Service

GET BACK UP AND RUNNING — IN NO TIME

Tennant True Road Runner Service gives you the assurance that equipment breakdowns won't break your operation. We provide an uptime goal of 95% and an expertly trained technician on site either same day or within 24 hours, depending on when you request service.

If you have frequent breakdowns and you want your machines up and running in no time, rely on Tennant True Road Runner Service.

WHAT MATTERS MOST



Quick Response



Fast Fixes



High Uptime



Consistent Facility Image



OPTIMIZED EQUIPMENT PERFORMANCE
AND INVESTMENT PROTECTION

FAST SERVICE, OPTIMIZED UPTIME

ROAD RUNNER SERVICE AT-A-GLANCE

Fast response service for run-to-fail customers

Same day service for requests received before 10 a.m.*

Service within 24 hours for requests received after 10 a.m.*

Trip charge waived if response time service level agreement is not met

Goal of 95% uptime

Pay for services performed at the time of visit based on actual labor and parts

Applicable to any usage level

Operator training

Applies to any new or existing Tennant small rider and walk-behind commercial battery equipment (T12 and smaller)

Available in several major metro areas in the U.S. and Canada
Confirm availability with your Tennant Sales Representative

IRIS® Service Reporter Technology included upon request

*Excluding weekends and national holidays

THE VALUE OF TENNANTTRUE® SERVICE

Get the best return on your investment with high quality Tennant floor cleaning equipment — backed by the best service available.

TECHNICAL EXPERTISE

Experienced technicians with unmatched expertise on Tennant equipment.

UNPARALLELED COVERAGE

Network of 450+ factory-direct technicians and 80 authorized dealers provide consistent service across the U.S. and Canada.

PROMPT RESPONSE

We respond to most service requests within 24 – 48 hours, depending on your service plan.

COMPLETE PICTURE

Real-time, 24/7 access to your maintenance history and service performance metrics with optional IRIS® Service Reporter.

TENNANTTRUE PARTS & CONSUMABLES

Tennant technicians use TennantTrue OEM parts, which are precisely designed to maximize machine performance.

QUICK ANSWERS

Tennant Technical Assistance Center is available and staffed with our expert service representatives.

To learn more about TennantTrue® Road Runner Service, call +1.800.553.8033 or email info@tennantco.com

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